NOTRE DAME SUBSIDIZED LOAN FREQUENTLY ASKED QUESTIONS

How Do I Accept My Notre Dame Loan?
If this is your first time borrowing a Notre Dame Loan you will need to complete both the Self-Certification & Disclosure Forms and Master Promissory Note on signmyloan.com in order to accept your loan. If you have previously borrowed a Notre Dame Loan you will need to complete your Self-Certification & Disclosure Forms each year in order to accept your loan. Please refer to the email you received directly from Signmyloan@signmyloan.com for your unique link to log in and complete your documents.

How Do I Log In to My SignMyLoan Account?
Please note that Notre Dame does not issue a PIN number for log in. You will need click on “Create Online Account” to create an account using your preferred email address if you are a first time borrower. Previous borrowers should click on “Username and Password.”
In order to set up your account and log in to complete your Self-Certification & Disclosure Forms and Master Promissory Note you will be prompted for your email address and your zip code. The email address that was used to create your account is your preferred ND email. Please use the zip code for your home address. Follow the prompts on the SignMyLoan website to complete your account set-up. If you are having difficulties logging in or setting up your account, please contact SignMyLoan directly by phone 800-999-6227 or email Signmyloan@signmyloan.com.

Can I Submit Paper Copies of My Loan Documents Directly to your Office?
Your loan documents for your Notre Dame Loan must be submitted electronically. We cannot accept paper copies of these documents.

Did Notre Dame Receive My Loan Documents For My Notre Dame Loan?
When you have completed your Self-Certification and Master Promissory Note on the SignMyLoan website, a confirmation will be sent to our office. It takes about a week before Notre Dame receive the confirmation from SignMyLoan. Please be assured that if you have completed your loan documents on SignMyLoan we will receive that confirmation. Due to the processing time it takes for our office to receive your confirmation from SignMyLoan, you may receive an email from our office requesting that you complete your loan documents after you have already completed them. If you have already completed your documents, please disregard that email.

Who is the Loan Servicer For My Notre Dame Loan?
The servicer for the Notre Dame Loan is the University Accounting Service (uaservice.com). Questions about loan repayment should be directed to the servicer.

What if I Don’t Want My Notre Dame Loan?
If you are not planning to borrow your Notre Dame Loan, please email loans@nd.edu so that we can decline the loan for you. This email needs to come directly from the student; a parent cannot decline a loan on a student’s behalf. Please note that if you choose to decline your Notre Dame Loan your family will be responsible for funding that portion of the cost of your Notre Dame education.